

## ***Mobile Computing***

<http://www.rpi.edu/laptops/>

All undergraduates at Rensselaer are required to have a laptop computer that meets Rensselaer's specifications.



Laptop computers are used both in and out of the classroom. Almost every class has a computer element and nearly all courses use electronic information (the syllabus, reading lists, class notes, assignments, etc.). Most faculty utilize the advanced functionality of RPILMS to provide course materials online.

Through the Mobile Computing Program, we offer our students a powerful laptop loaded with software at an excellent price, along with on-campus support for both hardware and software.



Using a laptop computer, you can work from virtually anywhere. Network connections and power outlets are available in many public areas all across campus including Folsom Library, the

Voorhees Computing Center (VCC) and laptop classrooms. Every room in the residence halls also includes network access for each resident at no additional charge. Wireless access is available in a continually growing number of locations across the campus, including residence halls.

## ***Division of the Chief Information Officer***

<http://www.rpi.edu/dotcio/>

Services provided by DotCIO include: maintenance of computer labs and classrooms; administration of the campus network; maintenance/development of Rensselaer's on-line campus-wide information system, RPIInfo; consulting services; computer repair facilities.

## ***Useful Phone Numbers and URLs:***

Rensselaer's web site:

<http://www.rpi.edu> (visitors)

<http://rpinfo.rpi.edu> (internal)

VCC Help Desk: (518) 276-7777

<http://helpdesk.rpi.edu>

DotCIO web site:

<http://www.rpi.edu/dotcio/>

Rensselaer Libraries

<http://library.rpi.edu>

Campus Computer Store: (518) 276-8152

<http://computerstore.rpi.edu>

## ***Acronyms***

ARC: Academic and Research Computing

DotCIO: Division of the Chief Information Officer

RCR: Rensselaer Computer Repair

RCS: Rensselaer Computing System

VCC: Voorhees Computing Center



### **Voorhees Computing Center**

A publication of  
Academic and Research Computing  
Voorhees Computing Center  
Rensselaer Polytechnic Institute



**Rensselaer**

# Computing at Rensselaer



## Support for Campus Computing



Academic and Research Computing (ARC) provides computing services and assistance for faculty, students, and staff.

### The Help Desk

<http://helpdesk.rpi.edu>

The Help Desk in the main lobby of the VCC combines consulting services and computer account support and is open every day but Saturday, including evening hours. Student consultants answer your computing questions, which you may submit in person, by telephone (ext. 7777), or via e-mail to [consult@rpi.edu](mailto:consult@rpi.edu). ARC staff members provide more in-depth consulting help.



### The Campus Computer Store

<http://computerstore.rpi.edu>

The Campus Computer Store on the main floor of the VCC (ext. 8152) sells hardware and software at low educational prices. There is a showroom with a variety of products on display and a helpful staff to assist you.

### Rensselaer Computer Repair

<http://helpdesk.rpi.edu/rcr>

RCR is located on the lower level of the VCC. Trained, factory-certified technicians provide warranty service for Rensselaer laptop computers. RCR also provides warranty service facilities for Dell and Apple desktop computers and many types of printers.

### Developing Computer Skills

There are many ways for students to acquire computer skills, beginning with computing sessions during the first week of classes. On the Help Desk web site at <http://helpdesk.rpi.edu>, you can find instructions, documentation, and other helpful hints. There will also be in-class instruction on software packages specific to your field of study.

## Using the Campus Network

Each member of the Rensselaer community receives an account that allows access to the campus network, the Internet, and electronic mail.

### E-Mail

Students, faculty, and staff regularly use e-mail to exchange messages with colleagues, family, and friends on and off campus.

Webmail allows e-mail access anytime you have access to a web browser.



The RESPITE anti-spam service helps control spam.

### Printing

<http://helpdesk.rpi.edu/printing>

Connected to the network (using a laptop computer, personal computer, or workstation), you may access the public printers located in every computer classroom and in public computing labs, public areas, and residence halls. In addition to black and white self-service laser printers, color and duplex printing options are also available.

Several color plotters for producing posters and large diagrams are also available.

### Rensselaer on the Web

<http://rpinfo.rpi.edu>

Rensselaer's homepage (for visitors) is located at [www.rpi.edu](http://www.rpi.edu). Select "RPIInfo" to access the campus-wide information system (designed for the Rensselaer community) to view

#### **RPIInfo**

- information from academic departments
- campus directories
- computing services information
- campus services and activities
- the Libraries' on-line catalog and research databases
- campus notices and events
- regional information

Students are given space for personal web pages.

## Remote Access

Using a personal computer off-campus, you can connect to the campus network via a high-speed connection available through a cable modem service such as Road Runner.

### Library Services

<http://library.rpi.edu/>

The Rensselaer Libraries provide information in many formats, and capitalize on the Institute's "highly-wired" environment to make much of it accessible over the campus network. RensSearch is the web gateway for the Rensselaer Libraries. The Libraries provide a broad range of on-line resources, including a fully-automated library catalog, research databases, electronic journals, and reference tools. You can configure your own "My RensSearch" page with links to the services you use

## RensSearch

most. A pioneer in electronic class reserves, the

Libraries offer this service providing network access to scanned materials for nearly all campus classroom instruction and interactive learning. The staff at the Reference Desk in the main lobby of Folsom Library will be glad to help you use their services.

### Administrative Information

<http://admissions.rpi.edu/>

On the Admissions web pages, you will find answers to many of your questions about applying to Rensselaer, including how to apply on-line. Check out the on-line Rensselaer catalog at <http://www.rpi.edu/academics/catalog/>.

<http://sis.rpi.edu/>

Using the Student Information System, enrolled students

register on-line for courses, as well as complete the add/drop process. It is also possible to view grades and display and update personal information from the Office of Student Records and Financial Services.

