

Browser Support for the Research Suite

The Research Suite can be accessed on various browsers on either Windows or Macintosh systems.

Windows

- Recent versions of Mozilla Firefox, Google Chrome, or Microsoft Internet Explorer 11.
- Provisional support for Microsoft Edge.

Macintosh

- Provisional support for recent versions of Google Chrome and Apple Safari.

Note: Evisions discontinued support for Internet Explorer 10 and older on June 30, 2016.

All of the Research Suite modules run entirely in a web browser. Upon navigating to the Research Suite or to an individual module for the first time, your browser may present a security warning prompting you to accept a certificate. This is safe. Evisions purchases and maintains electronic certificates that are approved for Internet commerce and are compliant with Internet security standards. Accept the certificate permanently, and you will proceed to the login screen.

In order to use the Research Suite, you will need to configure your browser as follows:

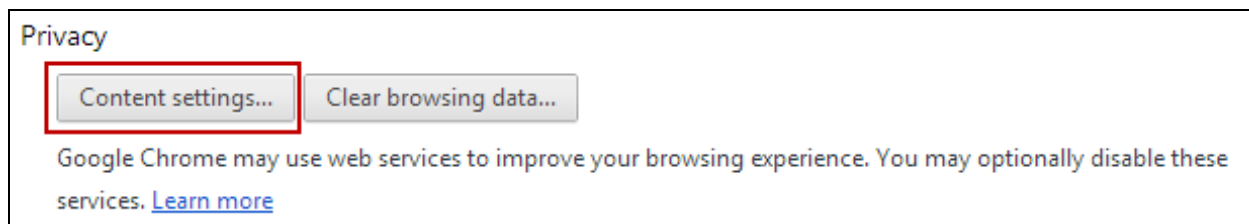
- **Cookies Enabled**
- **Pop-ups Allowed**
- **JavaScript Enabled**

In some browsers, cookies and pop-ups can be configured on a site-by-site basis.

Chrome Settings

Accessing Chrome's Content Settings

1. At the top right of Chrome, click the click the ☰ button and select **Settings**.
2. Select **Show advanced settings** at the bottom of the window.
3. Find the section labeled **Privacy**, and select **Content settings...**



Enabling Cookies

Under **Cookies**, if **Allow local data to be set** or **Keep local data only until I quit my browser** is selected, cookies are already being accepted, and no changes are needed. If **Block sites from setting any data** is selected, add an exception by clicking [Manage exceptions](#)

Cookies

- Allow local data to be set (recommended)
- Keep local data only until I quit my browser
- Block sites from setting any data
- Block third-party cookies and site data

[Manage exceptions...](#) [All cookies and site data...](#)

[Allowing Pop-Ups](#)

Under the **Pop-ups** section, if **Allow all sites to show pop-ups** is selected, pop-ups are allowed and no changes are needed. However, if **Do not allow any site to show pop-ups** is selected, add an exception by clicking [Manage exceptions](#).

Pop-ups

- Allow all sites to show pop-ups
- Do not allow any site to show pop-ups (recommended)

[Manage exceptions...](#)

[Enabling JavaScript](#)

If you see a message like the one below, or if you're unable to perform some actions within Cayuse 424, you may need to enable JavaScript.

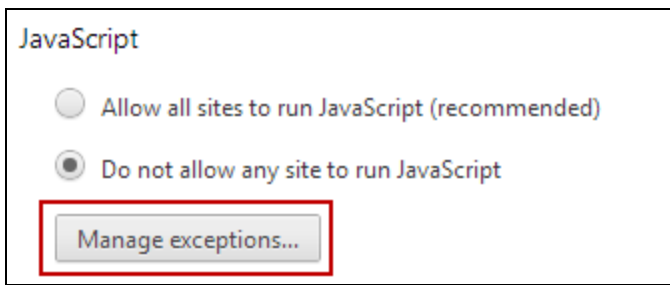
Username:

Password:

[SIGN IN ▶](#)

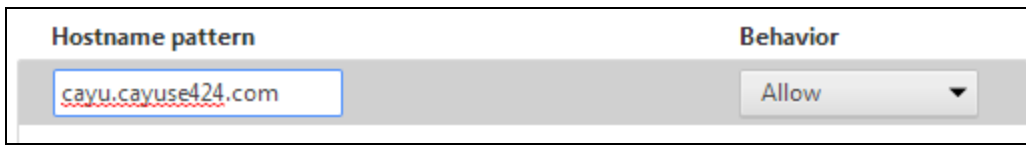
[This site requires that Javascript be enabled.](#)

Under the **JavaScript** section, if **Allow all sites to run JavaScript** is selected, Javascript is enabled, and no changes are needed. If **Do not allow any site to run JavaScript** is selected, add an exception by clicking [Manage exceptions](#).




[Adding Exceptions for Security Rules](#)

In the window that appears, enter your institution's Cayuse 424 URL as it appears in your browser. For example, in the image below you can see how University of Cayuse (cayu) would be entered. Under **Behavior**, make sure **Allow** is selected. Then click **Done** to add the exception.



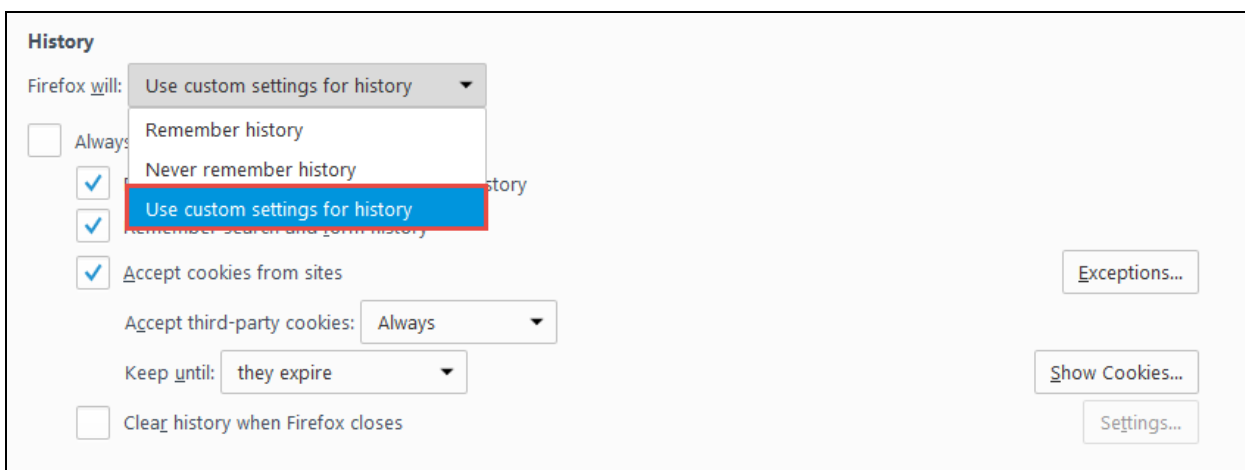
Firefox Settings

At the top left of your Firefox window, click the **Firefox** button and select **Options**. Alternatively, if you do not see a **Firefox** button, click the  button in the upper right and select **Options**.

[Enabling Cookies](#)

Navigate to the **Privacy** section.

If **Remember History** is selected, cookies are already being accepted and no further changes are required. If **Never remember history** is selected, select **Remember history** or **Use custom settings for history**.



If you wish to use custom settings, you can either check the option to **Accept cookies from sites** to accept cookies for all websites, or uncheck it and use the Exceptions button to allow cookies only for Cayuse 424.

Exceptions - Cookies ✕

You can specify which websites are always or never allowed to use cookies. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow.

Address of website:

Site	Status

If creating an exception, enter your institution's Cayuse 424 URL as it appears in your browser, then select **Allow**.

[Allowing Pop-Ups](#)

Navigate to the **Content** section and make sure that **Block pop-up windows** is unchecked.

Alternatively, if you wish to allow pop-ups only for Cayuse 424 while blocking pop-ups on other sites, click **Exceptions** and enter your institution's Cayuse 424 URL as it appears in the address bar. Then, click **Allow**.

Allowed Sites - Pop-ups ✕

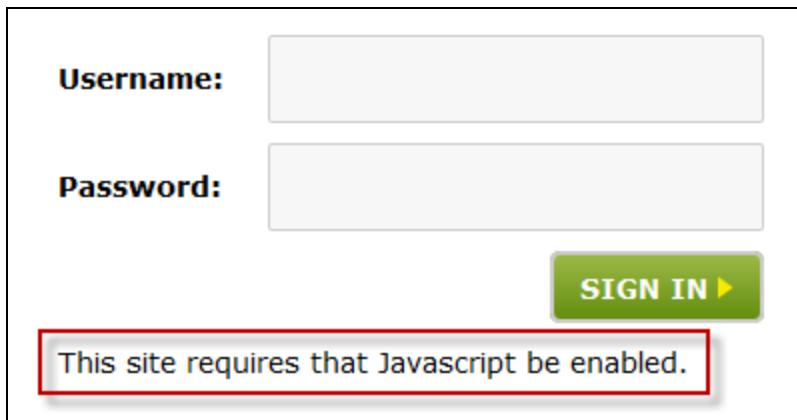
You can specify which websites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of website:

Site	Status

Enabling JavaScript

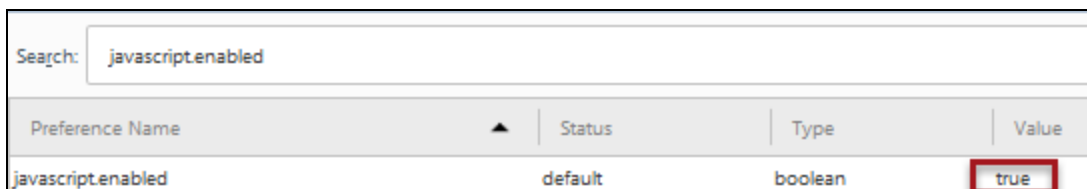
If you see a message like the one below, or if you're unable to perform some actions within Cayuse 424, you may need to enable JavaScript.



A screenshot of a login form. It features two input fields: "Username:" and "Password:". Below the password field is a green "SIGN IN" button with a right-pointing arrow. At the bottom of the form, a red-bordered box contains the text: "This site requires that Javascript be enabled."

Note: To simplify Firefox, the ability to disable JavaScript was removed from the standard options panel. There is advanced functionality mentioned here that could potentially damage your Firefox installation if used incorrectly.


1. In the address bar, type "about:config" (with no quotes), and press Enter. (You can learn more about the advanced options panel at [Mozilla's KnowledgeBase](#).)
2. If a dialog box warning you about the risks of editing about:config pops up, click **I'll be careful, I promise**. If about:config has been accessed previously on your Firefox, you may not see this message.
3. In the search bar, search for "javascript.enabled" (with no quotes). If the value is **true**, Javascript is already enabled in Firefox. If it is **false**, double click the result named **javascript.enabled**. JavaScript should now be enabled and the value should show "true".



A screenshot of the Firefox about:config page. The search bar at the top contains the text "javascript.enabled". Below the search bar is a table with the following columns: Preference Name, Status, Type, and Value. The table contains one row with the following data:

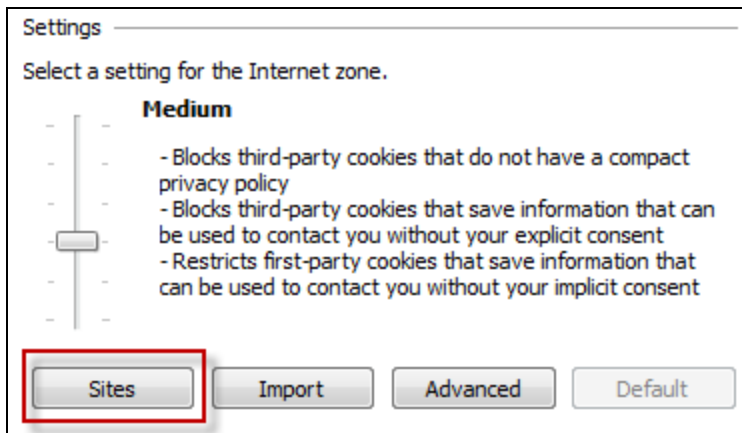
Preference Name	Status	Type	Value
javascript.enabled	default	boolean	true

Internet Explorer Settings

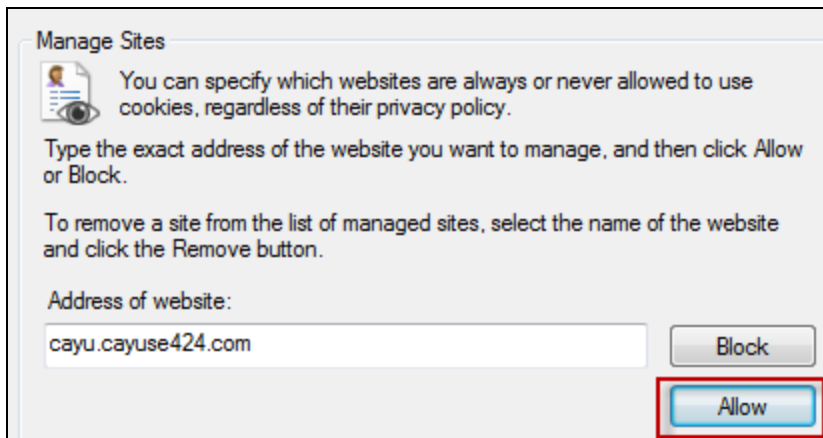
At the top right of your Internet Explorer window, click the  icon and select **Internet Options**.

Enabling Cookies

Go to the **Privacy** tab. Under **Settings**, unless the slider is at **Block all cookies**, then you don't need to change anything. Otherwise, add an exception for Cayuse 424 by clicking the **Sites** button.



Enter your institution's Cayuse 424 URL as it appears in your browser, then click **Allow**. This example shows the URL for the University of Cayuse (cayu).

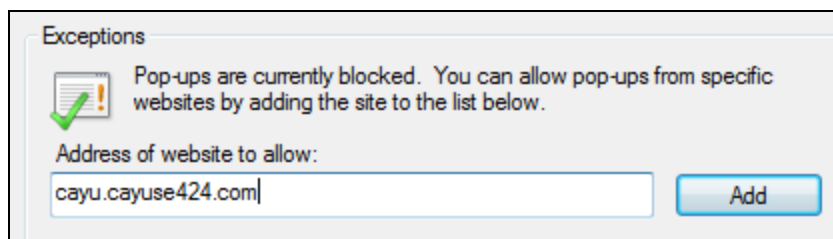


Allowing Pop-Ups

Go to the **Privacy** tab. If **Turn on Pop-up Blocker** is unchecked, then you don't need to change anything. If it is checked, add an exception for Cayuse 424 by clicking **Settings**.

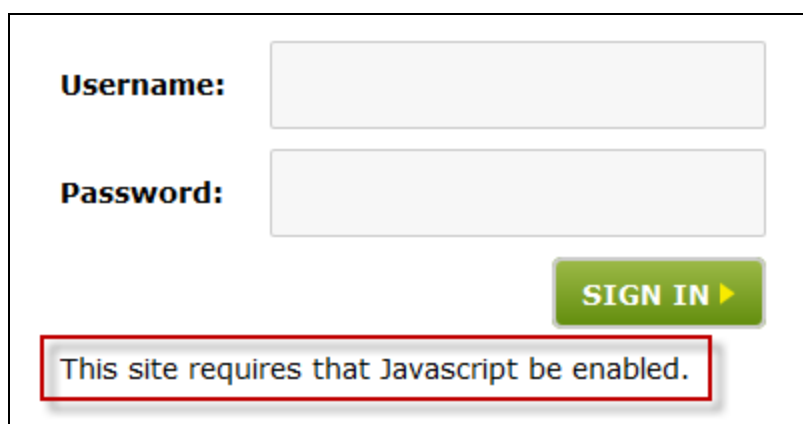


Enter your institution's Cayuse 424 URL as it appears in your browser, then click **Add**. This example shows the URL for the University of Cayuse (cayu).

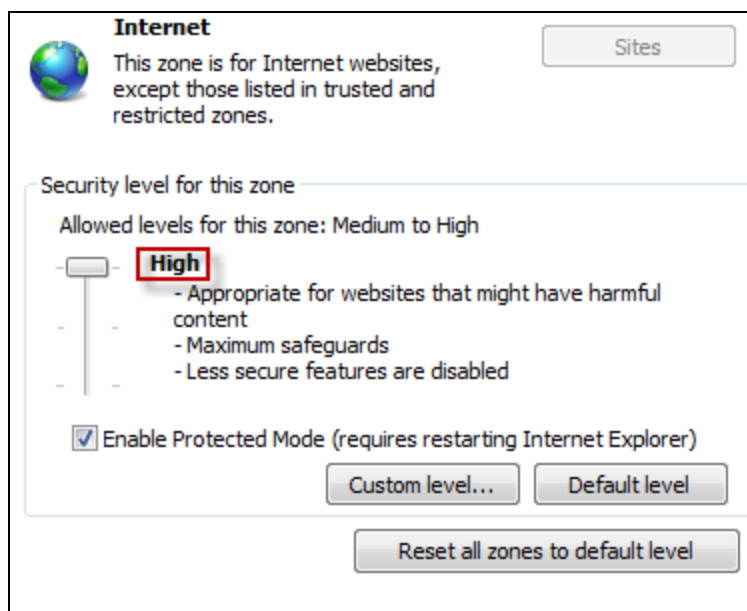


[Enabling JavaScript](#)

If you see a message like the one below, or if you're unable to perform some actions within Cayuse 424, you may need to enable JavaScript.

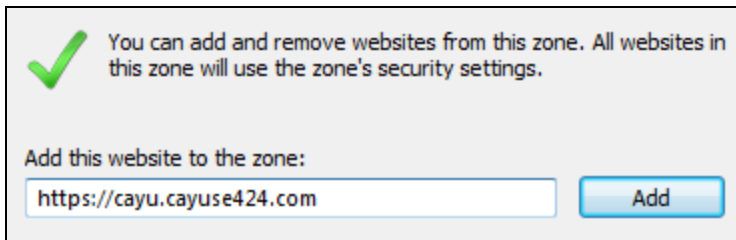


Go to the **Security** tab. If your Security Level for **Internet** is set to **High**, then you will need to add Cayuse 424 to the list of Trusted sites.

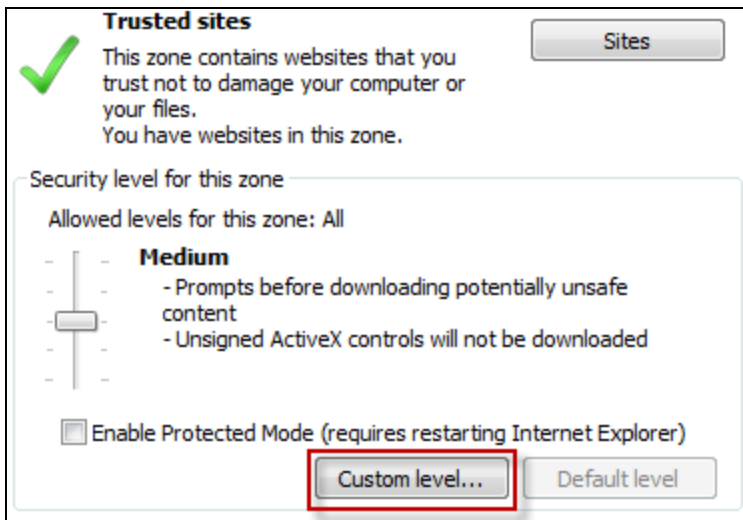


Select the green **Trusted sites** icon, then click **Sites**.

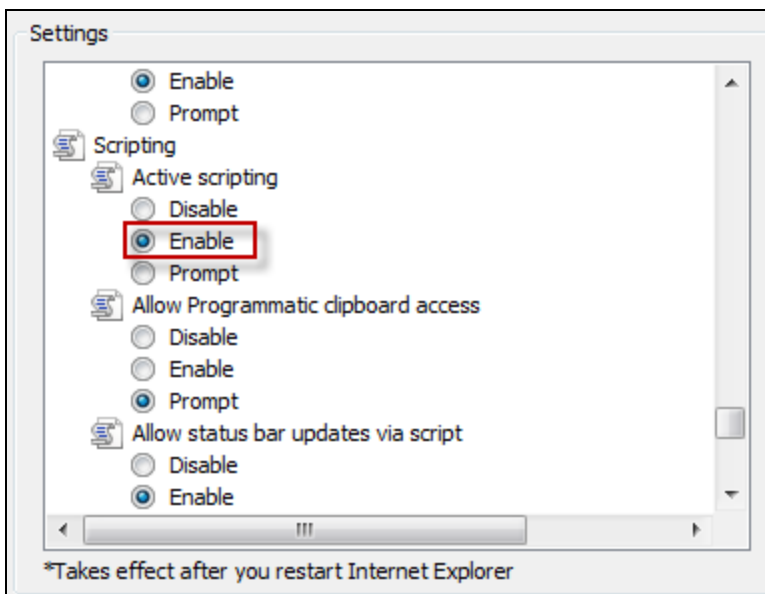
In the Sites window, enter your institution's Cayuse 424 URL as it appears in your browser, then click **Add**. This example shows the URL for the University of Cayuse (cayu).



Under **Security level for this zone** for your Trusted Sites, unless the slider is at **High**, no changes are needed. Otherwise, select **Custom level** to specifically enable scripting.



Under **Scripting**, make sure that **Active scripting** is set to **Enable**, then click **OK**.

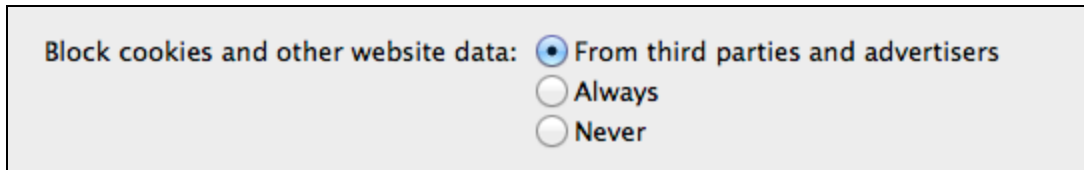


Safari Settings

In the top menu bar, click **Safari** and select **Preferences**.

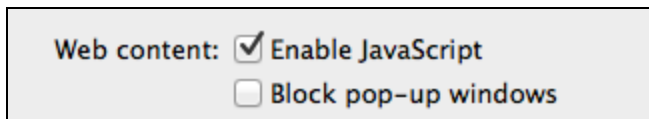
Enabling Cookies

Go to the **Privacy** tab. For **Block cookies and other website data**, if **From third parties and advertisers** or **Never** is selected, cookies are already being accepted and no changes are needed. If **Always** is selected, select one of the other options.



Allowing Pop-Ups and Enabling JavaScript

Go to the **Security** tab. For **Web content**, confirm that **Enable JavaScript** is checked and **Block pop-up windows** is unchecked. These settings must be in place for Safari to display Cayuse 424 properly.



You are welcome to revert back to your previous settings when your Cayuse 424 session is complete.

If you're having any trouble accessing Cayuse 424 or the Research Suite, you may want to [clear your cookies](#).

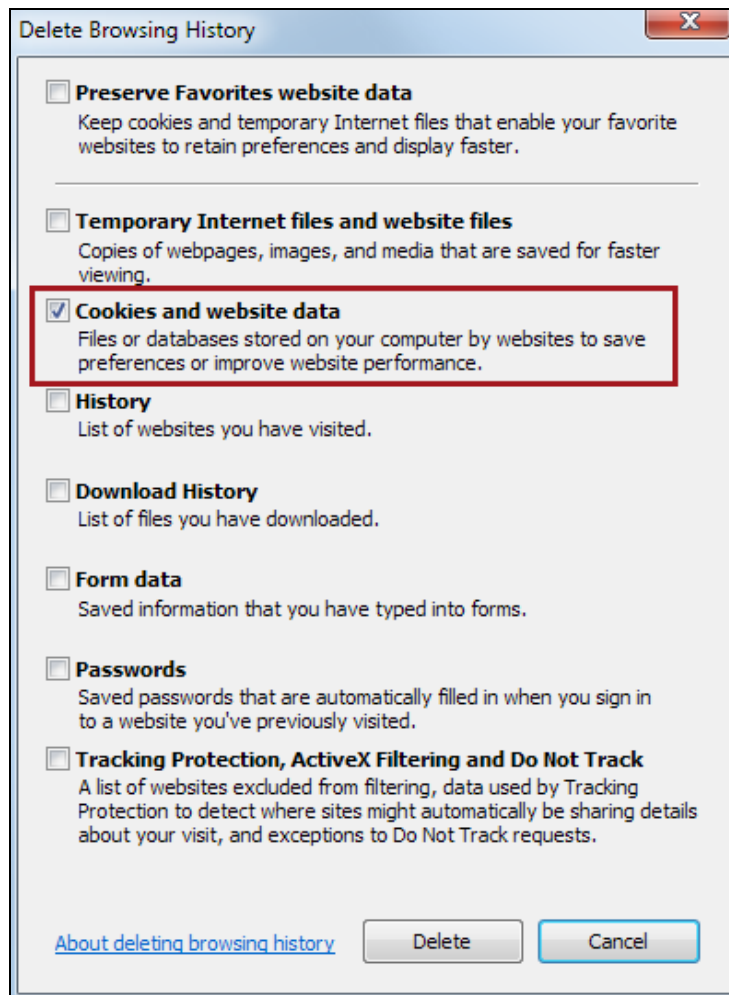
Clearing Cookies

This page contains instructions for clearing your cookies in [Internet Explorer](#), [Firefox](#), [Chrome](#), and [Safari](#).

Clearing Cookies in Internet Explorer


Click the  icon in the top right of the screen, then go to **Safety-> Delete Browsing History**. Alternatively, if you do not have a gear icon, select **Tools** at the top left of the screen, then go to **Delete Browsing History**.

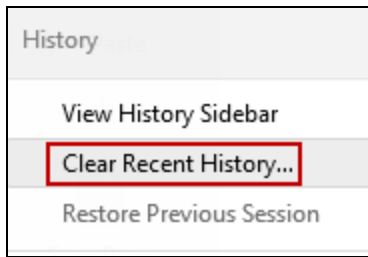
Check the box to delete **Cookies and website data**. Make sure that none of the other options are selected if you do not wish to also delete these items. Click **Delete** at the bottom of the window.



Note: This window may differ in appearance slightly depending on your version of Internet Explorer. If you have any questions or concerns, please contact Support and we would be happy to guide you through the steps.

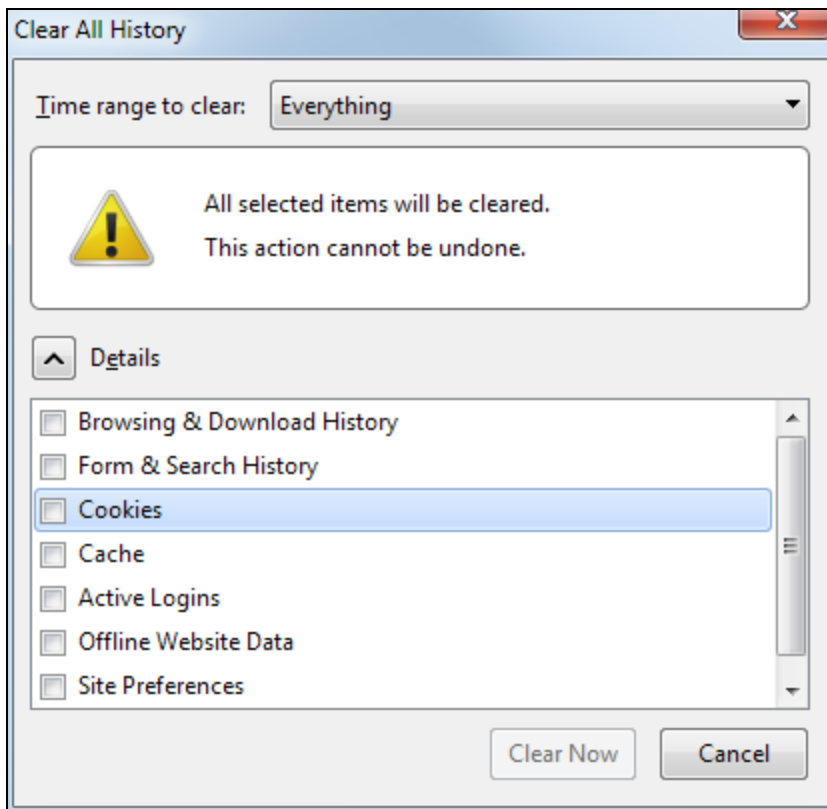
Clearing Cookies in Firefox

Click the  icon at the top right of the screen, and select **History**. Then, select **Clear Recent History**.



Alternatively, if you do not have this icon, select **History** at the top left of the screen, and then select **Clear Recent History**.


Under **Time range to clear:**, select **Everything**. Click the  icon next to **Details** to display a list of selectable items.

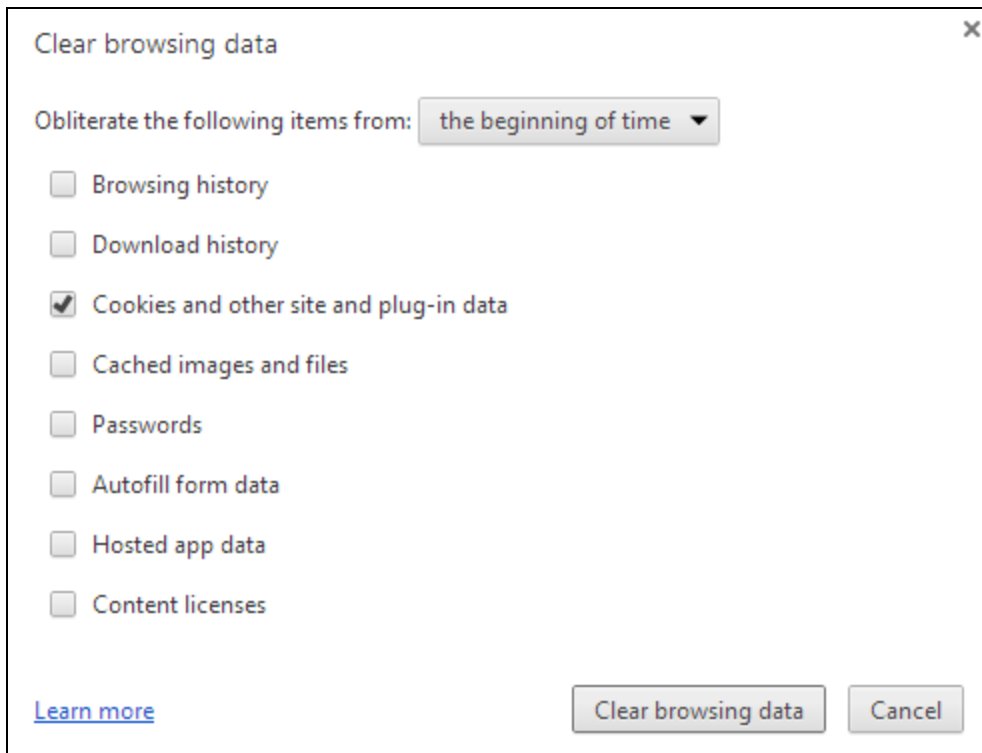


Check the box beside **Cookies**. Make sure that none of the other items are checked if you do not wish to also delete these items. Click **Clear Now** at the bottom of the window.

Note: This process may differ from what is stated above, depending on your version of Firefox. If you have any questions or concerns, please contact Support and we would be happy to guide you through the steps.

Clearing Cookies in Chrome

Click the  icon at the top right of the screen, and highlight **Tools**. Select **Clear Browsing Data** in the submenu. Under **Obliterate the following items from**, select **the beginning of time**.

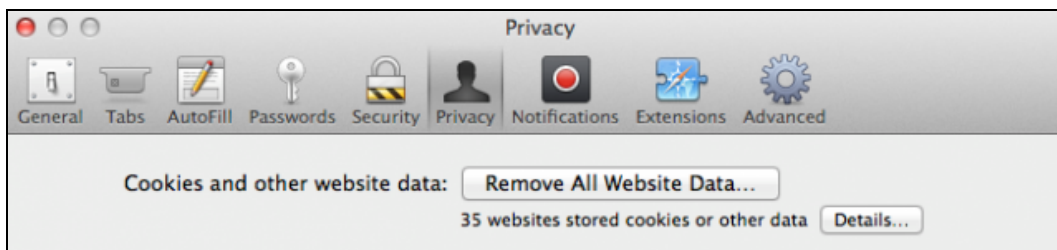


Check the box beside **Cookies and other site and plug-in data**. Make sure that none of the other items are checked if you do not wish to also delete these items. Then, click **Clear browsing data** at the bottom of the window.

Note: This process may differ from what is stated above, depending on your version of Chrome. If you have any questions or concerns, please contact Support and we would be happy to guide you through the steps.

Clearing Cookies in Safari

Click **Safari** at the top right of the screen, and select **Preferences**. Select the tab labeled **Privacy**.



Under **Cookies and other website data:**, click **Remove All Website Data**. Click **Remove Now** in the next window.

Note: This process may differ from what is stated above, depending on your version of Safari. If you have any questions or concerns, please contact Support and we would be happy to guide you through the steps.