



SecureCRT On-line Purchase Refund Request

Refunds are available only for the on-line purchase of SecureCRT (the software). A refund request must be made within **7 days** of the on-line purchase. Each refund request incurs a \$5 handling and processing fee. *This fee will be subtracted from the refund amount.*

Valid reasons for obtaining a refund include:

- You completed the on-line purchase agreement by mistake and the software was never installed on any computer.
- The software was installed on a laptop computer you obtained from Rensselaer that originally had the software installed.

Date: _____

Name: _____

RCS userid: _____

Date of License Purchase: _____

Reason for refund request: _____

-----Do not write below this line. -----

Refund approved by: _____ Refund processed by: _____ Date processed: _____
