

Brio 8 Frequently Asked Questions

What exactly is being upgraded?

Brio Insight 6 (i.e., the Web version of Brio) is being upgraded from version 6 to version 8. In addition, Brio Portal 7 is being upgraded to version 8.

After I receive the upgrade, will my login be the same?

Not really. At the login screen, you will use your database login -- not your existing Portal login. You will no longer need your existing Portal login for Brio 8. You will have only one login -- your database login. Moreover, you will no longer be prompted multiple times for a login.

Why won't I need my Portal login anymore?

Brio 8 has a feature called pass-through authentication. You login with your database login, i.e., the one that you use to process BQYs, and that login is passed along to the database, eliminating the need to enter it multiple times.

I never had a database login. How will I login to Brio 8?

Some ERD (Electronic Report Distribution) users and dashboard-only users didn't need database logins in the past. These users will receive an email about the upgrade that contains their new Brio 8 database login.

Will I need to be retrained on Brio 8?

No. The Brio 8 Portal and Insight interfaces are similar to the old versions. However, we have scheduled Study Hall sessions where users can work with and ask questions about Brio 8 or any other Brio topics.

Is the Brio Client/Desktop version part of this upgrade?

No. This upgrade does not apply to Brio Client/Desktop users. Desktop users can continue to use the same version, though they will receive the Brio 8 Insight/Portal upgrade version, too.

I customized some BQYs from the Brio 6 Portal and saved them to my PC where I process them occasionally. Are these BQYs going to work in Brio 8?

BQYs that you saved to your PC from the Brio 6 Portal version will not be compatible with Brio 8. However, we have two options for users that have Brio 6 BQYs saved to their PCs (i.e., non-published). One option is that the user can recreate them in Brio 8. The other option is that if the BQYs are difficult to recreate, the user can send them to us and we can publish them in Brio 8 just for that user to see. Then, he or she would be able to run them from the Brio 8 Portal, or even save them again to their PC.

If I save BQYs from the Brio 8 Portal to my PC, will I have to recreate them in future upgrades of Brio?

Regarding future upgrades, we can't say at this point how Brio/Hyperion will handle them. However, the Portal is a powerful tool in that it allows us to publish for one person

or the entire campus. In general, users should leverage the Portal if they find that they need more than one or two custom BQYs.

I have many customized BQYs on my PC. How can I handle getting them to Brio 8?

For users with several BQYs on their PCs, it would be best for them to determine which ones would be the most difficult to recreate and then send those BQYs to us for publishing in Brio 8. The upgrade may also provide a good opportunity to streamline and consolidate, if possible. We'd be happy to help anyone with that process as needed.

Will I be able to use Brio Insight 6 after I upgrade to Brio 8?

Yes. Brio 8 and 6 will coexist until the week of March 14.

How will the upgrade occur on my PC?

If you or your department is supported by IACS, the Brio 8 plug-in will be pushed to your PC on a designated day when you start or restart your computer. Brio users that are not supported by IACS will receive instructions by email directing them to a Web page where they will download the plug-in.

Where will new BQYs be published while the upgrade is in progress?

We will publish new BQYs to both the Brio 6 and Brio 8 Portals until everyone has received the upgrade. After the upgrade, Brio 6 will still be available for a few weeks; however, any new BQYs will be published to Brio 8 only. In addition, modifications to existing BQYs will be made only in Brio 8.

How does the upgrade affect the data that I retrieve from the Data Warehouse?

This upgrade will not affect the data, i.e., the database is not part of the upgrade. If you processed the same BQY in Brio versions 6 and 8, you would retrieve the same results.